



Introduction

Facility MaaX Facility MaaX is an enterprise level software suite which has been designed and developed (in-house) by Ngenox Technologies Ltd for enterprise level facility management. It is a user-friendly management system that helps to manage & facilitate day-to-day facility operations using various inbuilt modules.

Features

Facility MaaX offers multiple features to users as is expected from a world-class CAFM software. The key modules included in the software and their functionalities are:

Contract Management

Contact details, SLAs, details of OEMs and service providers and other critical information pertaining to all contracts are stored in this module.

Helpdesk Management

Generation and tracking of service requests, work orders and job cards are handled using this module. Every customer complaint and requisition is registered and tracked using the helpdesk module.

Asset Management

The details of all assets, equipments and equipment sub-assemblies are captured in this module. Preventive maintenance schedules and asset tracking are achieved using this module.

Inventory Management

This module has information regarding all consumables and stocks that are used in maintenance. Purchase orders are issued for required material from this module.

Resource Management

Details of employees like name and contact details along with their specialization and skill levels are stored in this module. Inputs for automated routing of service requests are obtained from here.

Cost Management

Facility related budgeting; creation of invoices, recording of costs under various heads and budgeted versus actual cost analysis is achieved through this module.

Environment Health and Safety

Various EHS services like Hazard Identification, Risk Assessment and Risk Control integration with Job Orders and Work Requisitions, SHE checkpoints for facilities, EHS Maintenance Scheduling as per the EHS plan of the facility are achieved through the EHS module.

Functionality Spectrum



Extensive functionalities of Fmax

Typical User Dashboard



Key Value Propositions

- ⇒ Customizable dashboard for different users.
- ⇒ Availability of key information on PDA and handheld devices.
- ⇒ Real time integration with open data interfacing devices like mediators etc.
- ⇒ Real time integration with Call Management System (CMS) to enable intelligent call routing.
- ⇒ Skill set management and automatic allocation of job orders and work requisitions.
- ⇒ Environment, Health and Safety focus through effective hazard assessment and issue of safety instructions with job orders and work requisitions.
- ⇒ Live technical support in scenario where application is hosted at Ngenox

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